

SMART
COMFORT

HALO

MASSAGE CHAIR



USER GUIDE &
OPERATING INSTRUCTIONS



HALO MASSAGE CHAIR

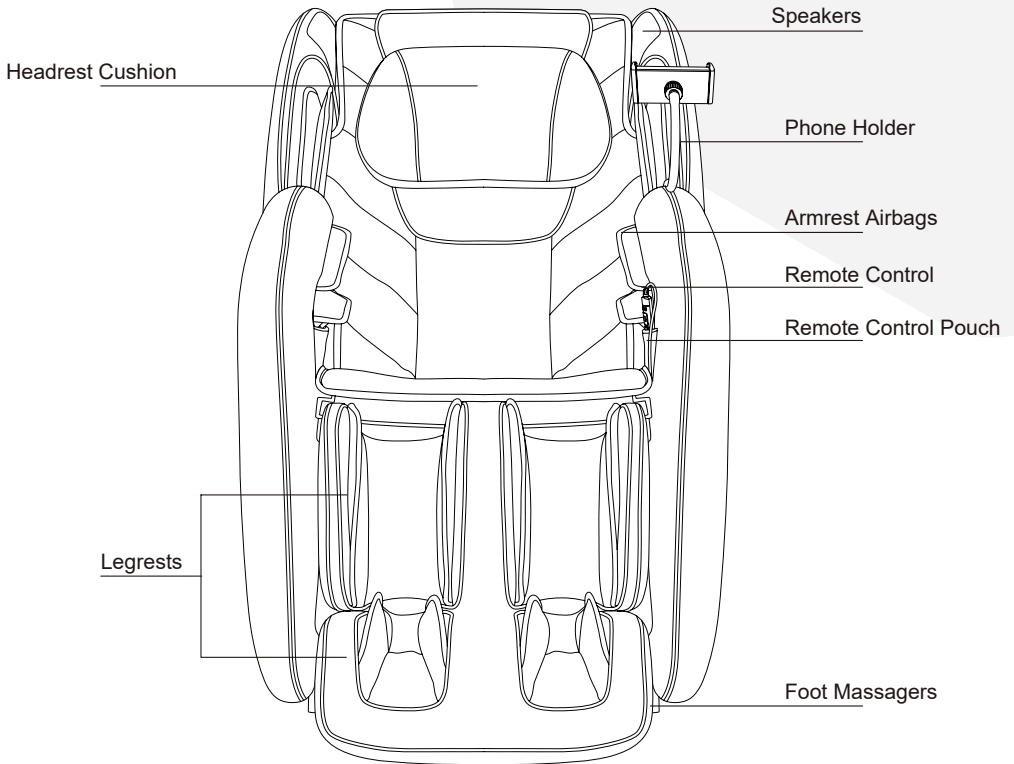


Use this guide to get the most out of your Halo Massage Chair.
It is recommended to read through this guide before using the chair.

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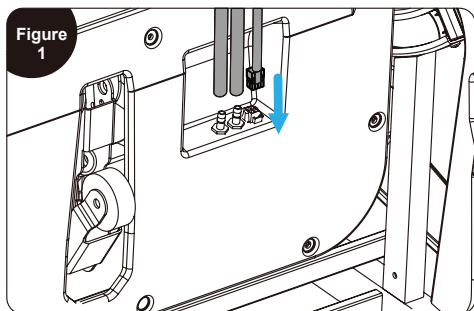
MASSAGE CHAIR COMPONENTS



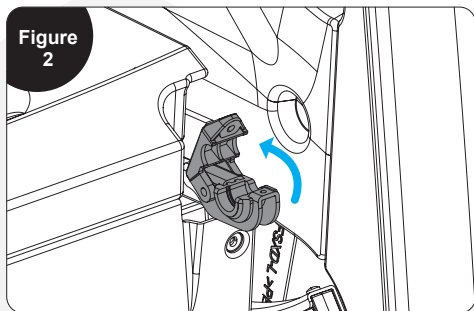
INSTALLATION & SETUP

LEGREST INSTALLATION

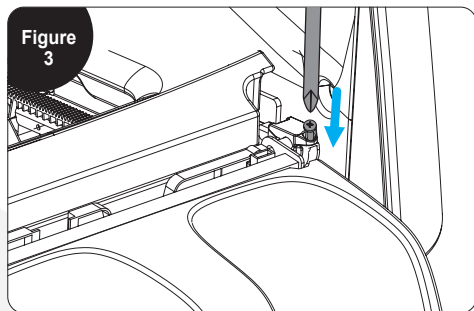
1. Connect the cable and air hoses of the legrest into the sockets at the front of the chair frame assembly (Figure 1).



2. Open the legrest fixing covers on both sides of the chair frame assembly (Figure 2).

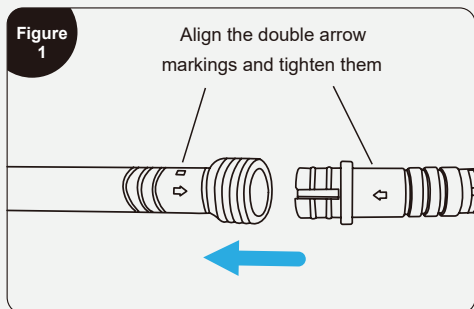


3. Lift the legrest and align the posts onto the slots, close/clamp the fixing cover and fix in place with the two M4 screws (Figure 3).

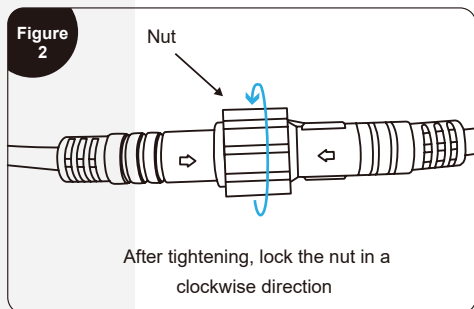


REMOTE CONTROL INSTALLATION

Find the cable end under the seat cushion, located near your left hand/left thigh if you were to be sitting in the chair. Connect firmly with the cable coming from the remote control.

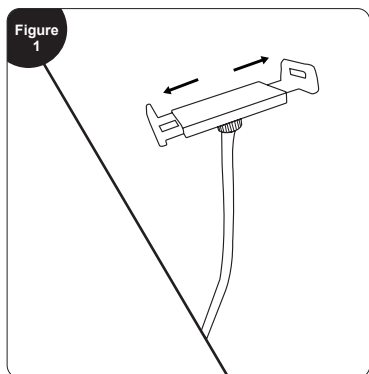


Tighten the plastic locking nut to solidify the connection, and tuck under the seat cushion.

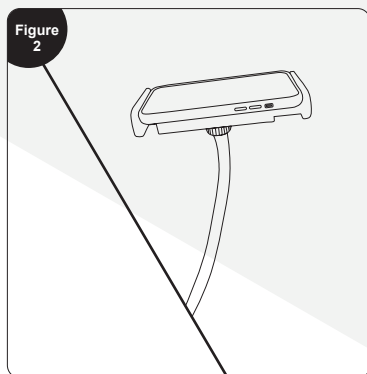


PHONE HOLDER

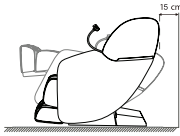
1. Pull the ends of the phone holder bracket away from one another (Figure 1)



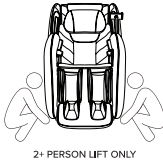
1. Insert your mobile phone and gently release the ends of the bracket (Figure 2). The arm can be moved to adjust the angle of the phone.



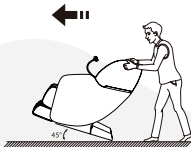
PLACING & MOVING THE CHAIR



- Ensure there is at least 15cm between the upright massage chair and any walls or objects behind it to ensure the chair can recline freely.
- It is recommended to place the massage chair on a thin rug or mat to reduce chances of floor indentation over time.



- On delicate flooring areas, please lift the massage chair using two or more people to avoid floor damage.

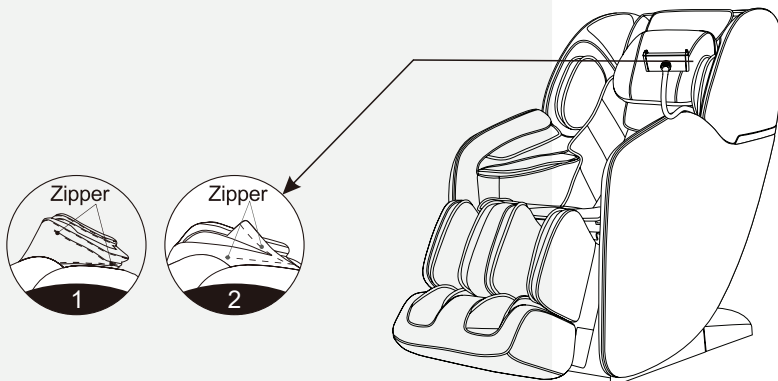


- Otherwise, move the chair using the caster wheels at the rear of the seat base. Tilt the chair down and back by approximately 45 degrees and push to move.
- Ensure the chair is powered off, free of people or objects on the seat, and will not travel over any gaps or cracks greater than 5mm or drops in the floor greater than 2mm before moving.

HEADREST & BACKREST CUSHIONS

- Using the headrest cushion can reduce the intensity of kneading massage on the neck and shoulders, and you can decide whether to use a headrest cushion according to your needs (it is recommended to begin using the cushions and assess your comfort level before removing).

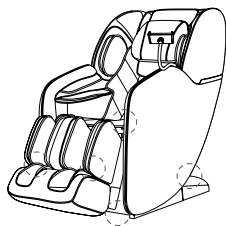
The backrest cushion and the backrest are connected by a zipper (1), and the headrest cushion and the backrest cushion are connected by a zipper (2).





CHECK YOUR SURROUNDINGS

- Every time the massage chair is used ensure that there are no people, pets or objects around the unit.



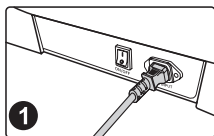
PRE-MASSAGE CHECKS

- Before massaging, make sure that no foreign objects are caught in the legs, feet, etc.
- Under no circumstances allow hands, feet, and head to penetrate into the area between the lower leg mechanism and main body, or the area between the armrest and the capsule.
- Under no circumstances should hands, feet, or head sink under the fabric or leather covering of the massage area.

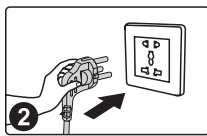
POWER ON

- Please check the power cord and plug for damage before use.
- It is strictly forbidden to use a power supply other than the power supply provided with this product.
- It is strictly forbidden to connect various power conversion devices without authorisation to supply power to this product.

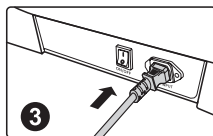
Plug in power cord



Schematic diagram of power on



Turn on the power switch ("I" position)



QUICK START GUIDE

1

Remove your shoes and sit into the chair. You can press down with your feet to extend the footrest length. It is recommended to use the massage chair without wearing jewellery or watches.

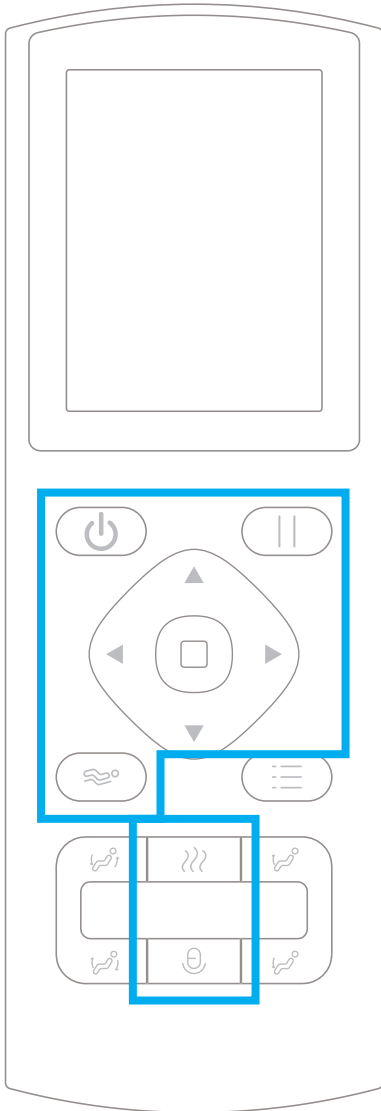
2

Press the power button on the remote control, and allow the chair a few moments to power on. Place your arms inside the arm rests.

3

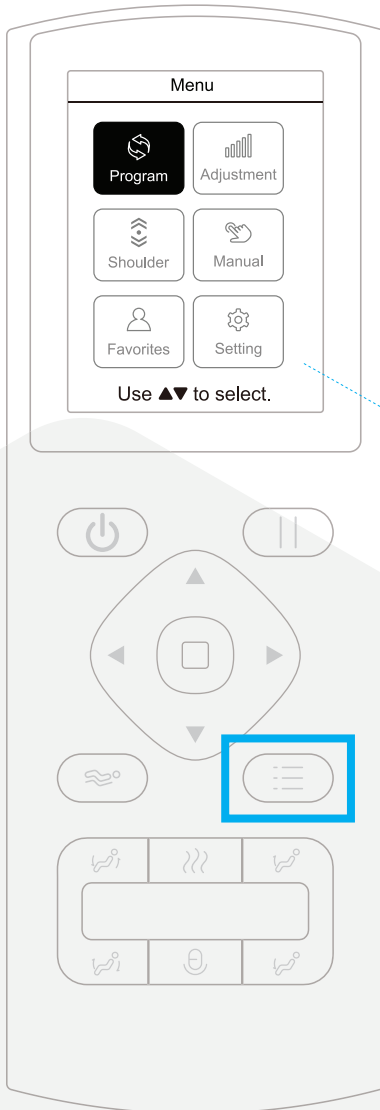
The chair will automatically present the 'Select Function' or automatic program menu. Select a program name from the list. The chair will perform a quick body scan to determine shoulder placement and offer a Shoulder Adjustment screen to fine tune before beginning the massage program. If no input is made on the shoulder adjustment screen, massage will begin after 10 seconds.

BASIC CONTROLS



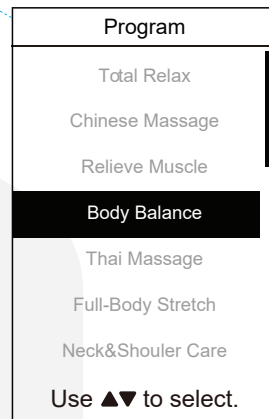
- **Power button** turns the chair on & off.
See previous page for power-on steps
- **Pause button** pauses and resumes the current massage operation
- **The four arrow buttons and the centre button** are for navigating the menus
- **The zero gravity button** cycles through preset recline positions
- **Heat >>> button** turns the backrest heating on and off
- **Voice 🎤 button** wakes up the voice assistant ready for a command (if voice control is active in settings)

AUTOMATIC MODE CONTROLS



To select an automatic mode, press the menu button and use the arrows and centre button to select the menu item named Program

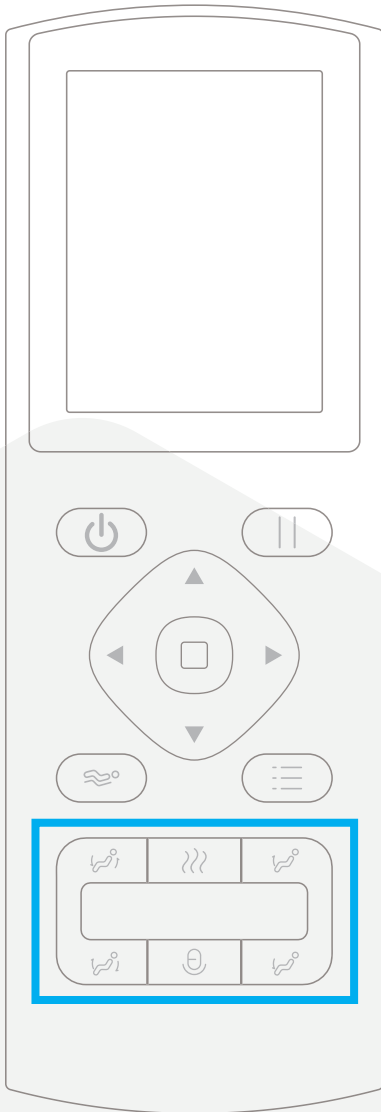
- **From the list of programs, use the arrow keys and centre button to select an automatic program (detailed on the next page)**



You can use the ◀ left arrow button to go back to previous menu

Total Relax	A fully reclined relaxing massage program
Chinese Massage	A gentle massage with a focus on the lower back & waist
Relieve Massage	A deeper pressure massage mode with kneading, patting and pressing of the neck, back, waist and glutes
Body Balance	A full body mode that mainly uses airbags rather than the back rollers
Thai Massage	Strong intensity massage. This mode will hold the body in place while mimicking stretching-type massage movements used in traditional Thai massage
Full-body Stretch	Uses the airbags to hold the body in place and apply stretching-type massage movements using the flexible backrest and massage rollers
Neck & Shoulder Care	A gentle mode with a focus on the neck and shoulders, and applying pressure on the Jianjing (trapezius) acupoint
Spine Traction	A medium intensity massage that incorporates seat heating and focuses on the waist and lower back areas
Leg & Foot Relieve	A gentle mode with a main focus on calves and feet, and secondarily the shoulders and waist
Superior Enjoyable	A gentle mode that mainly uses airbag massage, with some foot roller and calf focus. Suitable for Persons who enjoy a less intense massage
Executive	A moderate to strong intensity, deep pressure full body massage recommended for larger & stronger users
Keep Fit	A gentle intensity full body mode, massaging the shoulders, neck, back and waist recommended for Persons who enjoy a gentle massage
Office Regimen	Moderate intensity mode aimed to relieve common trouble areas for sedentary and office-based lifestyles (shoulders, neck and waist focus with deep pressure)
Health Recharge	A gentle to moderate intensity massage that is aimed at encouraging bloodflow stimulation
Energy Boost	A strong intensity massage with deep pressure for high-activity, high-stress athletes
Lunch Break	A gentle back and waist massage with pressure on the Shenyu (lower back) acupoint - can be used quickly as a refresher throughout the work day
Back Spa	A deep pressure massage with seat heating, this full body mode focuses on pressing acupoints
Sweet Dream	A gentle massage that pressures the Fengchi (neck) and Shenyu (lower back) acupoints to help encourage a better night's sleep

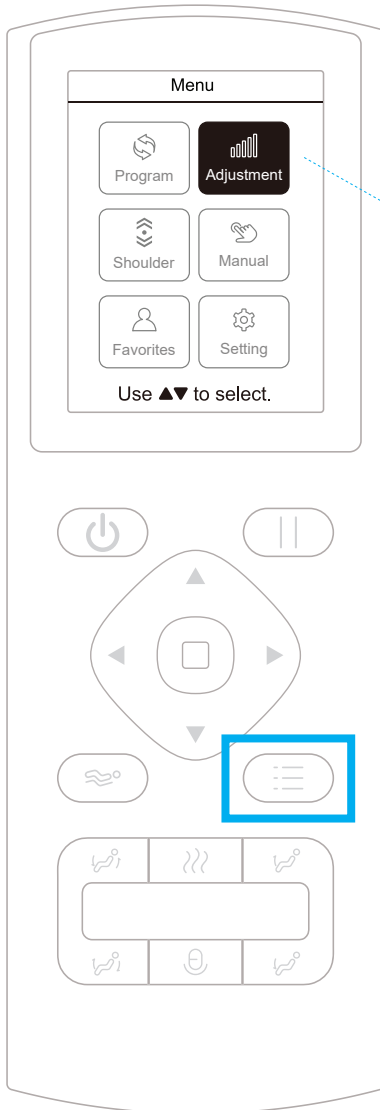
CHAIR POSITION CONTROLS



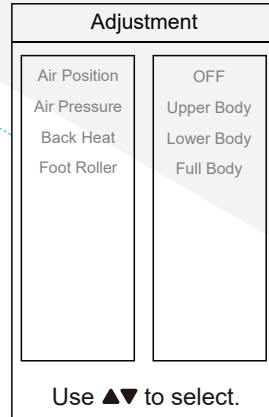
The four corner buttons of the lower remote control area control the seats recline angle and footrest position:

-  **button** will bring the chair back to upright position. Press and hold to adjust position.
-  **button** will recline the chair backwards. Press and hold to adjust position.
-  **button** will raise the footrest separately from the backrest
-  **button** will lower the footrest separately from the backrest

ADJUSTMENT CONTROLS



To make specific adjustments to the massage operations, you can select the menu item named Adjustment

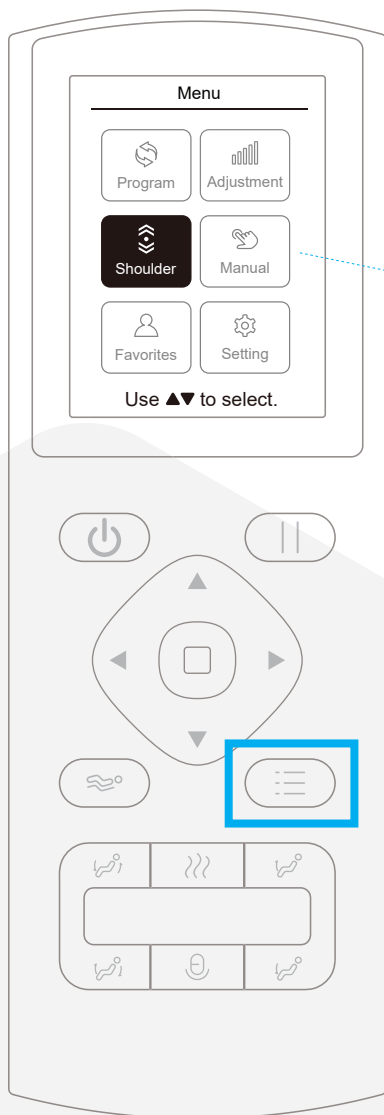


The controls available from the Adjustment menu include:

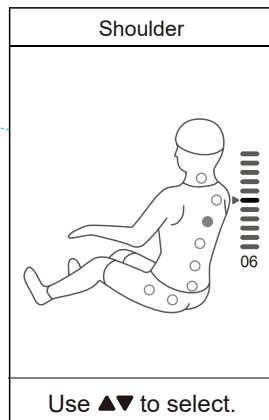
- **Air Position** changes airbag operation between upper body, lower body, full body or off
- **Air Pressure** changes airbag intensity between 5 strength levels (5 being the highest)
- **Back Heat** sets the backrest heating to 3 heat levels, or off
- **Foot Roller** changes foot roller speed between 5 levels, or off

You can use the ◀ left arrow button to go back to previous menu

SHOULDER CONTROLS



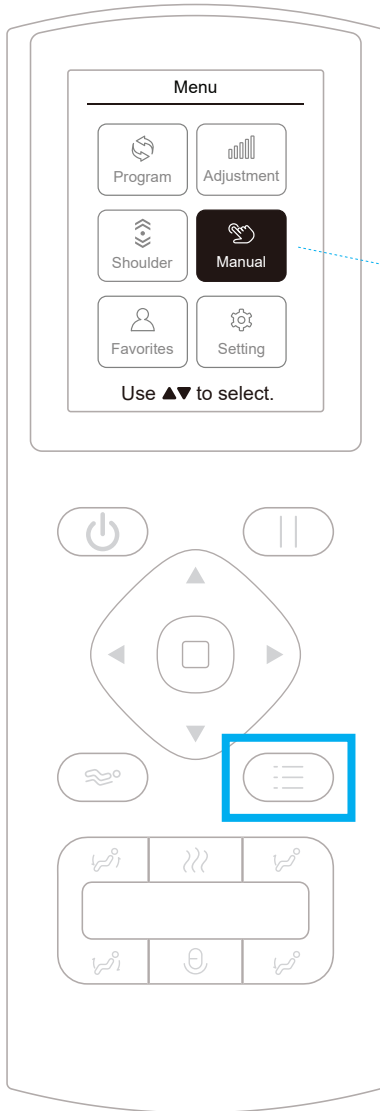
To make specific adjustments to the shoulder position, you can select the menu item named Shoulder



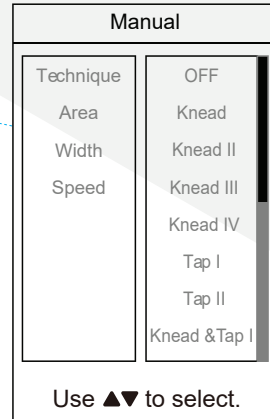
Use the arrow keys up and down to adjust the position of the massage rollers according to the on-screen diagram. Press the center button to confirm choice

You can use the ◀ left arrow button to go back to previous menu

MANUAL CONTROLS



To control the massage program manually, you can select the menu item named Manual

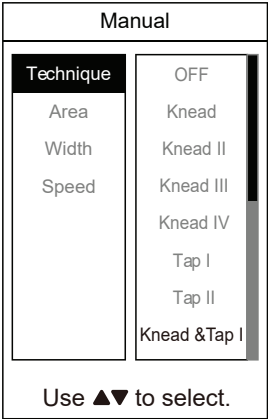


From the Manual menu, there are four areas of adjustment you can control. All of these settings relate to the backrest massage rollers:

- **Technique** adjusts the type of massage movement the rollers perform
- **Area** adjusts the main focus area(s) of the rollers
- **Width** adjusts how far apart the pairs of rollers are
- **Speed** adjusts the movement speed of the rollers

These settings options are detailed on the following pages

MANUAL CONTROLS



Technique:

Choose a massage technique between four modes of kneading, two modes of tapping, four modes of kneading with tapping, or shiatsu massage.

The selected technique also determines whether width and speed can also be adjusted, according to the below reference table:

Technique	Additional adjustments available
OFF	
Knead I 	The speed can be adjusted.
Knead II 	The speed can be adjusted.
Knead III 	The speed can be adjusted.
Knead IV 	The speed can be adjusted.
Tap I 	The speed, width can be adjusted.
Tap II 	The speed, width can be adjusted.
Knead&Tap I 	The speed can be adjusted.
Knead&Tap II 	The speed can be adjusted.
Knead&Tap III 	The speed can be adjusted.
Knead&Tap IV 	The speed can be adjusted.
Shiatsu 	The width can be adjusted.

Table also demonstrates the technique symbol that will be shown on the home screen when selected

MANUAL CONTROLS

Manual

Technique

Area

Width

Speed

Fixed Point

Partial

Full

Upper

Lower

Use ▲▼ to select.

Area:

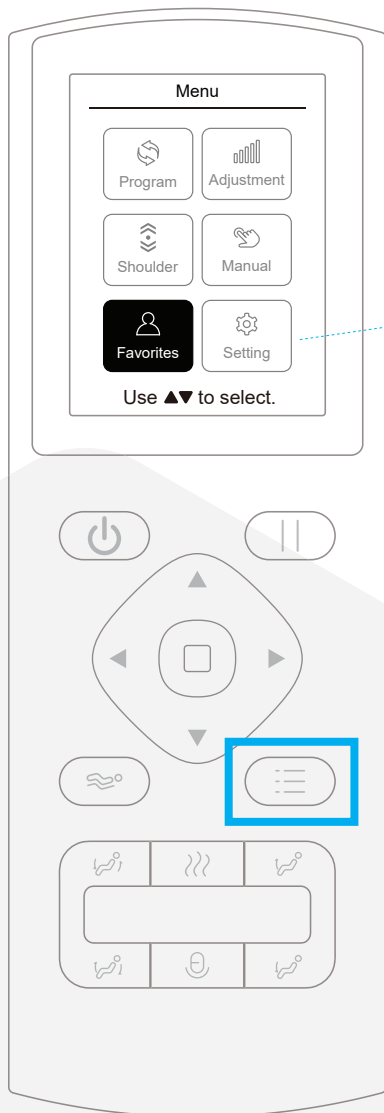
Choose an area setting to determine where the rollers focus on the backrest, according to the below reference table:

Function	Description		
 Fixed Point	Fixed-point message stays in one position.	When selecting fixed-point and partial message areas, the specific area can be adjusted by using the up and down buttons on the remote	
 Partial	Short area message up and down.		
 Full	Full back message up and down.		
 Upper	Upper back message up and down.		
 Lower	Lower back message up and down.		

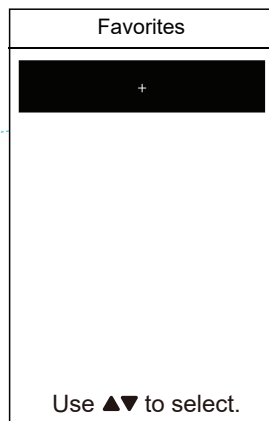
Width and Speed:

Both are adjustable on a scale of 1 to 5, with one being the narrowest width or lowest speed, and five being the widest and fastest settings. Can be controlled separately from one another

FAVORITES (MEMORY)



The favorites menu can be used to save your favorite settings to memory for faster recall during future massages



Select the menu item Favorites and you will be presented with a list of any saved programs and settings.

Press the centre button on the + icon at the top of favorites menu to save the currently active program and settings to the memory (up to three saved slots).

Select a saved program from the menu list to quickly load those settings.

Long press the centre button on a saved program to bring up the deletion confirmation to remove that program.

You can use the ◀ left arrow button to go back to previous menu

BLUETOOTH AUDIO

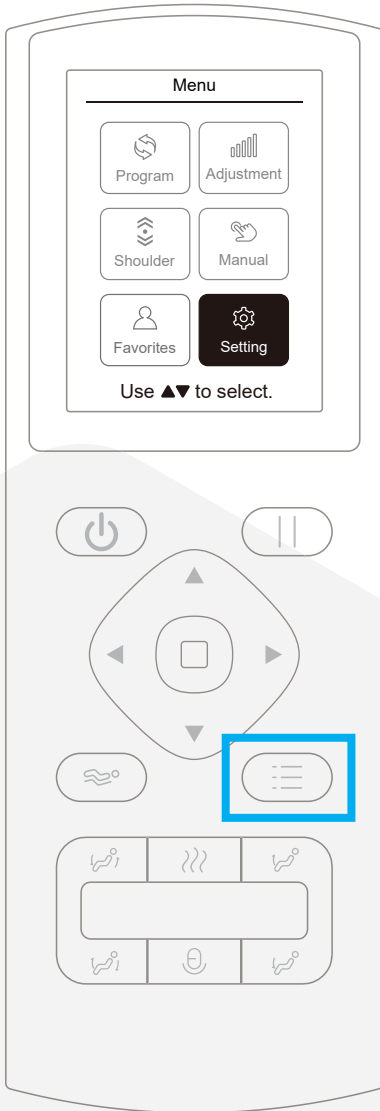
To play music or other audio through the Bluetooth speakers, go to the Bluetooth settings menu on your phone or device.

Search for a new device, look for “SMART COMFORT” or similar and choose ‘connect’ or ‘pair’.

You can then play music using your regular media player app.

Bluetooth must be enabled in the settings menu, which is detailed on the following page.

SETTINGS



From the settings menu, you can adjust the functions detailed below:

- **Bluetooth** switches the Bluetooth audio off or on
- **Volume** adjusts the speaker volume from 0 (lowest) to 15 (loudest)
- **Time** adjusts the current massage duration in 5 or 10 minute increments
- **Voice Ctrl** turns the voice control function off or on (detailed next page)
- **Brightness** adjusts the screen backlight from 1 (dimpest) to 10 (brightest)
- **Btn Sound** toggles the remote control button noises off or on
- **Language** changes the remote control language between Chinese or English
- **Reset** off or on determines whether the chair will return to upright position when massage program time expires
- **Low Power** turns low power mode off or on
- **Serial No.** and **Version** displays the serial number and software version for troubleshooting or tech support

VOICE CONTROL

To control the chair using voice commands, say the phrase “Hi Alice” and wait for the chair to respond “I am here”. You can then give the following voice commands to activate the desired settings:

Say this:	To do this:
<i>“Hi Alice”</i>	Prompt the chair to listen for a voice command
<i>“Massage on”</i>	Start the massage
<i>“Massage off”</i>	Stop the massage
<i>“Total Relax”</i>	Change to Total relax automatic massage program
<i>“Energy Boost”</i>	Change to Energy Boost automatic massage program
<i>“Sweet Dream”</i>	Change to Sweet Dream automatic massage program
<i>“Neck & Shoulder Care”</i>	Change to Neck & Shoulder Care automatic program
<i>“Lunch Break”</i>	Change to Lunch break automatic program
<i>“Thai Massage”</i>	Change to Thai Massage automatic program
<i>“Airbags on”</i>	Turn airbags on
<i>“Airbags off”</i>	Turn airbags off
<i>“Seat position up”</i>	Recline the chair upwards slightly
<i>“Seat position down”</i>	Recline the chair backwards slightly
<i>“Change the mode”</i>	Change to from automatic mode to manual operation
<i>“Move up”</i>	Move back massage rollers down slightly (during Partial/Fixed Point manual mode)
<i>“Move down”</i>	Move back massage rollers up slightly (during Partial/Fixed Point manual mode)

You can also press the voice control button on the remote control:
short press to wake the voice assistant ready for a command
or long press to turn voice control off or on.





Safety Precautions must be observed at all times

- Please read all relevant instructions carefully before use. The notes marked here will help you to use the product safely and correctly.

The following populations should not use this product:

- Persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge unless they are supervised by those responsible for their safety.
- Persons with implantable medical devices such as pacemakers.
- Pregnant, unwell, or those with pre-existing medical condition(s).

If you are unsure of your suitability for using this device, please consult with your medical professional before use.

IMPORTANT SAFETY WARNINGS:

- Keep children away from the movable parts of this product.
- Do not drop or push anything into any slot or gap of the machine.
- Do not press or put your hands into the cloth cover of the massage rollers.
- Please empty your pockets before operating this machine.
- Do not carry fragile or combustible material in your pockets such as mobile phones, lighters or e-cigarettes/vapes.
- Use a well-grounded power supply unit suitable for this product.
- Pull out the plug after use or before cleaning to avoid any damage to physical injury or the product.
- Operate this product as instructed in this manual.
- Do not use any parts or accessories which are not recommended.
- Do not use this product outdoors.
- Do not use near open flames such as stoves, and do not smoke while using.
- Do not use heating equipment such as electric blankets on this product.
- Do not sit on the back of the chair, leg massagers, shoulders, armrests, or stand on the seat.
- Please read the Operation Instructions carefully before operation.
- Never use this product for any other purpose not listed in the manual.
- 20 minutes of usage each time is recommended.
- Do not use this product if the cover or leather is broken or damaged.
- Do not drop anything into this product.
- Never fall asleep while using this product.
- Do not use this product within one hour after a meal.
- Do not use this product with excessive force to avoid any injury.
- Do not use for purposes other than massage.
- If the power cord or any other part is damaged, it must be replaced by a professional authorized by the retailer or manufacturer, their maintenance department or similar department
- Please stop immediately and consult your doctor if you feel unwell when using this machine

Operating Environments:

- Do not use or store this product in a damp environment such as the bathroom.
- Stop using this product immediately if the device temperature changes sharply.
- Do not use this product in any heavily-dusty or caustic environment.
- Do not use this product in a small space or a place without good ventilation.

Storage Conditions:

- Storage room temperature: 5 °C to 40 °C.
- Relative humidity (RH) between 20% and 80%; free of corrosive gases, and a well-ventilated room.

Product Service & Maintenance:

- This product should be maintained by the service centre or service person designated by the original retailer or manufacturer only. No user should attempt to disassemble or maintain it without permission.
- The mechanical components of this product are specially designed and manufactured, so no special maintenance is needed.
- Do not forget to turn off the main power switch after usage.
- Do not use this product if the power socket becomes loose.
- If this product will be left unused for a long period of time, it is necessary to roll up the power cord of this product and store this product in a dry and dust-free environment.
- Do not store this product at a high temperature or near open flame.
- Avoid prolonged exposure to direct sunshine.
- Please clean this product with a dry cloth only. Never use thinner, benzene or alcohol.
- Do not roll or pull this product on any uneven ground. Instead, it should be lifted before moving.
- Please use this product intermittently. Do not keep it working continuously for a long period of time.

Other Precautions:

- Check whether voltage is consistent with the specification of this product.
- Do not let water contact or flow into this product to avoid electric shock & damage.
- Do not pull the power cord when plugging or unplugging it. Rough handling is forbidden.
- Do not damage the wire or modify the circuit of this product.
- Do not clean live parts of this product with a wet cloth such as a power switch and plug.
- Be away from this product in case of power failure to avoid any injury if power is restored suddenly.
- Stop using this product at once if it is operating abnormally, and consult your original retailer.

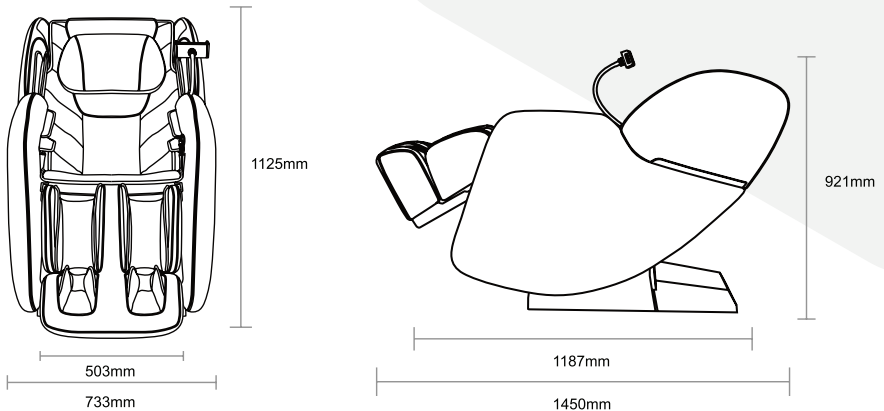
BASIC TROUBLESHOOTING

- Check all assembly steps are complete. Double-check connections are firm and secure.
- Turn the chair off at the wall outlet for 10 minutes to reset all electrical components.
- If there is no power to the chair, check if your chair has a fuse in the back panel. Follow the steps in the video for checking your fuse and replacing if required.



Scan the QR Code to view a video of replacing massage chair fuse (opens Youtube link)

HALO MASSAGE CHAIR



Keep at least 150mm (15cm) of clear space between the chair backrest and nearby walls or furniture to ensure there is no contact with any items when chair is fully reclined.

Health and Safety Warnings: Do not drop or push anything into any slot of the machine. Please stop immediately and consult your doctor if you feel unwell when using this machine. Not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless supervised.

Do not use if you are pregnant, unwell, or have a pre-existing medical condition.

Do not sit on the back, armrest, or the leg rest as it may result in damage or injury.

Do not press or put your hands into the cloth cover of the massage hands.

Children should be supervised to ensure that they do not play with the product.